

SURVEY ON WINTER WARMTH AMONG RESIDENTS OF PARK HOMES

We would like to hear from residents of park (mobile) homes about their experiences of keeping their homes warm last winter. If you are a park home resident, we would appreciate it if you could take 5 minutes to respond to our survey.

1. Where do you live?

- | | |
|---|---|
| <input type="checkbox"/> North East England | <input type="checkbox"/> South East England |
| <input type="checkbox"/> North West England | <input type="checkbox"/> South West England |
| <input type="checkbox"/> Midlands | <input type="checkbox"/> Wales |
| <input type="checkbox"/> East Anglia | <input type="checkbox"/> Scotland |

2. How easy did you find it to keep your home warm last winter?

- ☐ Very easy
- ☐ Quite easy
- ☐ It was OK
- ☐ Quite difficult
- ☐ Very difficult

3. Which of these kinds of energy do you use? (TICK ANY THAT APPLY)

- | | |
|--|---|
| <input type="checkbox"/> Mains gas | <input type="checkbox"/> Oil |
| <input type="checkbox"/> Electricity | <input type="checkbox"/> Solid fuel |
| <input type="checkbox"/> LPG (bottled gas) | <input type="checkbox"/> Other (please specify) |

4. Approximately how old is your park home?

- ☐ Less than 5 years old
- ☐ Between 5 and 10 years old
- ☐ Over 10 and up to 25 years old
- ☐ More than 25 years old
- ☐ Don't know/not sure

5. What steps, if any, have you taken to improve the energy efficiency of your park home? (For example, installed draught excluders, wall insulation, etc.)



6. Have you experienced any difficulties or barriers to making your home as energy efficient as you would like? If so, please describe the problems below.

7. About you: Please tell us which of the following age bands describes you:

- ☐ Under 55
☐ 55-64
☐ 65-74
☐ 75-84
☐ 85+

We may want to contact you to follow up on this questionnaire. If you are happy for us to do so, please provide us with your name and contact details.

As a thank you, everyone who gives us their contact details will be entered into a prize draw to win shopping vouchers to the value of £25, which can be used in a variety of shopping outlets.

Name:
Address 1:
Address 2:
City/Town:
Postal Code:
Country:
Email Address: Phone No.

Once complete, please post to our freepost address (no stamp required):

**FREEPOST RTEH-ALYL-JJZU
Age UK Campaigns team
Tavis House
1 – 6 Tavistock Square
London
WC1H 9NA**

PLEASE NOTE: The survey closes on 22 September 2013 so make sure you post it in time for us to receive your questionnaire by the deadline date.

